## **Resume A Subscription**

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Go to Subscriptions and then select *Paused* status from the Subscription Summary Table.

Suppose you have updated your customer's default card information or have received a new card number from our account updater. In that case, you can resume a suspended subscription to continue with scheduled billing.

You can update the default card for the customer by going to **Customers** and <u>updating the card</u>. When you resume a subscription, your customer will be billed for the previously missed payments within 60 days of the subscription being suspended. Be aware that if you are resuming after a few missed cycles, the customer will be charged for all the missed billing instances on a single day.

To resume a subscription:

- 1. Click on the subscription you want to resume.
- 2. On the Subscription Details page, click *Resume Subscription* under Actions.
- 3. Confirm that you want to resume the subscription by clicking *Ok*.