Force

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The Force transaction type is only available upon request and approval from our Risk Team. If you would like access, please contact our support team to start the process.

Go to **New Transaction**.

Our <u>Virtual Terminal</u> supports *Force* transactions. A cardholder's card may be declined due to security concerns. An example is if the credit card is over the limit or restricted to use at certain types of businesses. When processing this type of transaction, you assume all risks, including dispute risk.

To process a force transaction:

- 1. Select Force.
- 2. Enter the *Transaction Amount*, *Approval Code*, *Card Details*, and *Postal Code* at the minimum. View the <u>Virtual Terminal</u> table for all the available fields and their definitions. Click on **Submit** to process the force transaction.
- 3. View the transaction receipt and transaction result.

Our Payment Gateway also supports force transactions.