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We support various transaction types via our Virtual Terminal, Payment Gateway, Checkout, Recurring Billing, and Invoicing products. Based on the lifecycle of a specific transaction processed by our products, certain <u>follow-on transactions</u> can be initiated from the <u>transaction detail</u> in Actions. Follow-on transaction types include a <u>refund or partial refund</u>, <u>void</u>, and <u>capture or partial capture</u>. The table below lists the definition associated with each transaction type.

Туре	Details
Authorization	Authorization is used to send cardholder data to the
	issuing bank for approval. An approved transaction
	will remain open until it expires or a captured
	message is received. Our Payment Gateway,
	Checkout, and Virtual Terminal support an
	<u>authorization</u> transaction.
Verify	A verify transaction is used to send cardholder data
	to the issuing bank for verification. Use this
	transaction type when tokenizing and storing
	cardholder data. Both our Payment Gateway and
	Customer Vault support a verify transaction. Our
	Customer Vault verifies new credit cards when
	adding a billing card to a Customer.
Capture	A capture transaction is a follow-on transaction that
	will allow you to capture a previously authorized
	transaction pending settlement. Use an
	authorization combined with a capture transaction
	when delivering a physical good or service after an
	order is taken. Once captured, the transaction will be
	submitted for clearing and settlement. For best
	transaction cost and dispute protection results,
	capture the transaction within seven days. Our
	Payment Gateway and Virtual Terminal support a full
	or partial <u>capture</u> transaction.
Sale	A sale will be used to immediately purchase goods or
	services. This transaction performs authorization and
	automatically captures a transaction when a
	successful authorization is received without
	completing a follow-on transaction. Our Payment
	Gateway, Checkout, Virtual Terminal, and Invoicing
	products support <u>sale</u> transactions.
Void	A void transaction will reverse an outstanding
	authorization or a sale before daily settlement. Our
	Payment Gateway and Virtual Terminal both support
	a <u>void</u> transaction.

Туре	Details
Refund	A refund allows a credit to be processed for a previously settled transaction. It is typically limited to the original authorization amount, a lesser amount, or, in some cases, multiple partial refunds up to the original transaction amount. Our Payment Gateway and Virtual Terminal support a partial or full refund transaction.
Credit	A credit is a standalone transaction that does not reference a previous sale. Our Payment Gateway and Virtual Terminal support a <u>credit</u> transaction for the first 30 days of activation. Then for security purposes, the feature is disabled and hidden. To request access to credits after the first 30 days, <u>contact us</u> .
Force	A force is a transaction used when authorization was previously obtained and now needs to be entered so it can be captured. Our Payment Gateway and Virtual Terminal both support a <u>force</u> transaction.